



TERMS & CONDITIONS OF BUSINESS

Please note:

Your agreement is with the individual Kidslingo franchisee / tutor (class leader) providing these classes & services to your establishment and not with Kidslingo Ltd.

Payments

Payment terms are 14 days & payment is accepted via cheque, cash or direct bank transfer.

Late payment fee

A late fee of 10% may be applied when payment is not received within the 14 day period. If the overdue payment + late fee are not received within 7 days of the late fee being issued, then an additional 2.5% of the original amount due may be added per week.

Refunds and Cancellations

4 weeks' notice in writing is required for any changes or cancellation of classes. If this written notice is not given, then the class will be charged for. Any cancellations by the class leader, or classes that fall on a bank holiday, will not be charged for. If a class leader has to cancel a class with short notice then she/he will contact you via email & phone by 9.30am to inform you.

Confidentiality

Kidslingo Ltd prides itself on creating original and unique ideas to ensure and deliver a top quality service. The content, resources, music, illustrations, plans, activities and information provided throughout our classes are copy-written and under ownership of Kidslingo Ltd. You are not permitted to copy, reproduce, create derivative works of, reverse engineer, alter, enhance or in any way exploit any of the Kidslingo Ltd materials in any manner such as use of ideas in a public place, promotional event without permission from the copyright holders.

Photographs & Videos

Kidslingo franchisees / class leaders & Kidslingo Ltd reserves the right to use photographs &/or videos from classes for publicity purposes in any form including social media if you and parents / carers have given explicit consent for us to do so in advance via our permission forms.

Medical Conditions

Class leaders should be advised of any medical or behavioural conditions in advance of the classes and informed of the correct procedure if problems arise. You agree to inform class leaders of any changes as soon as you are aware of them. All information will be kept strictly confidential.

Behaviour issues

Our class leaders & all attendees have the right to enjoy the classes. If the behaviour of an individual is impacting upon the management and enjoyment of the class, then the class

A KIDSLINGO FRANCHISE OWNED & OPERATED UNDER LICENCE BY REBECCA EVANS

TERMS & CONDITIONS – SCHOOLS / NURSERIES



leader will follow the steps outlined in our Behaviour Management Policy. A copy is available if required.

Class leader

Whilst it is our policy that we endeavour to ensure you always have the same class leader, we cannot guarantee this as leaders fall ill, leave etc.

Exclusion of Liability

In the absence of any proven negligence, lack of due diligence or breach of duty by your class leader(s); Kidslingo Ltd; its franchisees or employees, the participation of the children under your care attending Kidslingo classes is done so entirely at your and their own risk.

Privacy Policy & Data Protection

Kidslingo franchisees / class leaders and Kidslingo Ltd will record and process all personal information secure in accordance with the General Data Protection Regulations (GDPR) 2018. Please see our privacy policy on the website for more details - <http://kidslingo.co.uk/privacy/> or ask for a copy. Information will not be passed/sent out to a third party other than those involved in running the classes and Kidslingo Ltd.

Health & Safety

The health and safety of children in our classes is of paramount importance. Your class leader adheres to strict health and safety guidelines.

Equal Opportunities

Kidslingo Ltd works in accordance with all relevant legislation, to provide equality of opportunity for all children and families and take positive action to eliminate discrimination in all areas of their work, including:

- Disability Discrimination Act 1995, 2005
- Race Relations Act 1976 + Amendment 2000
- Sex Discrimination Act 1986
- Children Act 1989, 2004
- Special Educational Needs and Disabilities Act 2001
- The Equality Act 2006, 2010